

Fernwood Central Residents' Association (FCRA)

You are requested to attend the Committee Meeting of the
Fernwood Central Residents' Association
to be held on **Thursday** 19th December 2024 at 7:15pm
At Fernwood Village Hall in the Meeting Room

AGENDA

1. Apologies for absence
2. Approval of the minutes of the previous meeting held on 27th November 2024 and any matters arising.
3. Chairman's Report
4. Treasurer's Report
5. Questions from Fernwood Residents
15 Minutes for Fernwood Residents to ask questions and bring matters to the attention of the FCRA Committee.
6. Deed of Variation – Progress and recent concerns
7. Feedback from 2 meetings with FirstPort and Barratt David Wilson Homes
8. Communications Strategy
What should we publicise and where?
How should we use Facebook?
How should we improve or enhance our image to make residents aware of our presence?
9. Residents Complaints to FirstPort
How should residents air their complaints? via email to the manager or via the Creatio System on the FirstPort web site?
Should we be asked to be copied in, in order to monitor the reason for the complaint and the responses received? If so, who on our committee would do this?
Should one of our committee monitor Fernwood Facebook in order to identify issues?
10. Correspondence
11. Dates of future meetings.

Committee Meeting - Wednesday 29th January 2025 at 7:15pm – Village Hall
Committee Meeting - Wednesday 26th February 2025 at 7:15pm – Village Hall
Committee Meeting - Wednesday 26th March 2025 at 7:15pm – Village Hall
Committee Meeting - Wednesday 30^h April 2025 at 7:15pm – Village Hall